Fireside Chat

Zero-Party Data

Driving Personalisation
Through Customer Consent







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INTERCONTINENTAL HOTEL
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What is Zero-Party Data to you? - in 3 words



Zero-Party Data

Driving Personalisation Through Customer Consent

QUESTION 1

What is Zero-Party Data?







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QUESTION 2

Why is it important to think about "Zero-Party" data?







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QUESTION 3

What are ways you can collect "Zero-Party Data"?







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QUESTION 4

Real-life examples on leverage zero-party from your experience





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QUESTION 5

What are the best ways to have zero party data and first party data working together to improve personalisation?



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Key Takeaways





Zero-Party Data

Driving Personalisation Through Customer Consent

Question & Answer



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